



Customer Service Office

With ORCA it's easy to add transportation value to your card. Visit any of the following Customer Service offices located throughout Puget Sound to get an ORCA card or to add value to your current ORCA card.

Everett Station

Customer Service Center
3201 Smith Ave, Everett
Monday-Friday: 6:30 am to 6:30 pm

College Station*

2200 Tower St, Everett
Monday-Thursday: 7:30 am to 11:30 am
**New Youth or RRFP cards not available at this location.*

Mall Station*

1330 SE Everett Mall Way, Everett
Monday-Thursday: 1:30 pm to 5:30 pm
**New Youth or RRFP cards not available at this location.*

Lynnwood Transit Center

20110 46th Ave W, Lynnwood
Monday-Friday: 7 am to 6 pm

King Street Center

201 S. Jackson St, Seattle
Monday-Friday: 8 am to 5 pm

Westlake Customer Stop*

Downtown Seattle Transit Tunnel
Westlake Station, Seattle
Monday-Friday: 9 am to 5:30 pm
**Disabled or Temporary Regional Reduced Fare Permits not available at this location. Senior permits are available.*

The Bus Shop Downtown Tacoma

930 Commerce St, Tacoma
Monday-Friday: 7 am to 4 pm

The Bus Shop Tacoma Dome Station

505 East 25th St, Tacoma
Monday-Friday: 6 am to 6 pm

The Bus Shop Lakewood

3720 96th St SW, Lakewood
Monday-Friday: 8 am to 5 pm
Saturdays: 10 am to 2 pm

Bremerton Transportation Center & Ferry Terminal

10 Washington Ave, Bremerton
Monday-Friday: 6 am to 7 pm
Saturday: 8 am to 4 pm



ORCA Retail Outlets

With ORCA it's easy to add transportation value to your ORCA card. Visit any of these participating Retail locations to add value to your current ORCA card.

ORCA Retail Outlets:

Island County

Freeland Liquor/Ken's Cubby

1614 E Main Street, Freeland
Monday-Saturday: 10 am to 7 pm
Sunday: Noon to 5 pm

King County

Saar's Market Place

- 14905 4th Ave SW – Burien
 - 3208 NE Sunset Blvd – Renton
 - 9000 Rainer Ave S - Seattle
- Monday-Saturday: 9 am to 7 pm

Safeway

- 1423 NW Market St - Ballard
 - 300 Bellevue Way – Bellevue
 - 27035 Pacific Ave S – Des Moines
 - 6911 Coal Creek Parkway - Newcastle
 - 8704 Greenwood Ave – Seattle
 - 4754 42nd Ave SW – Seattle
- Monday-Sunday: 9 am to 9 pm

Vashon Thriftway

9740 SW Bank Road, Vashon
Monday-Sunday: 8 am to 9 pm

Bartell Drugs

1404 3rd Avenue, Seattle
Monday-Friday: 8 am to 9 pm
Saturday: 8 am to 8 pm
Sunday: 9 am to 7 pm

Kitsap County

Kingston IGA

10978 SR 104, Kingston
Monday-Sunday: 7 am to 10 pm

Safeway

- 2890 NW Bucklin Hill Rd – Silverdale
 - 1401 NE McWilliams - Bremerton
 - 900 N Callow – Bremerton
 - 253 High School Rd NE - Bainbridge Island
- Monday-Sunday: 9 am to 9 pm

Pierce County

Saar's MarketPlace

- 6411 Lakewood Towne Ctr Blvd – Lakewood
 - 13322 Pacific Ave S - Parkland
 - 6414 Yakima Ave - Tacoma
 - 1015 N Pearl St - Tacoma
- Monday-Saturday: 9 am to 7 pm

Snohomish County

Roger's Market

23120 56th Ave W, Mountlake Terrace
Monday-Sunday: 7 am to 11 pm

Safeway

20500 Olympic Place, Arlington
Monday-Sunday: 9 am to 9 pm

For the most up-to-date list of retail outlets, please call:

ORCA Customer Service
1-888-988-6722 (ORCA)
TTY Relay: 711/1-888-889-6368



ORCA Fare Vending Machines

At the self service fare vending machines located at rail stations, you can add E-purse or a Regional Pass to your current ORCA card, add value to a new Adult card, or buy a single trip or roundtrip train ticket.

Link light rail station locations

Westlake Station

Downtown Seattle Transit Tunnel
4th Ave & Pine St

University Street Station

Downtown Seattle Transit Tunnel
3rd Ave & Seneca St

Pioneer Square Station

Downtown Seattle Transit Tunnel
James St & 3rd Ave

International District/Chinatown Station

Downtown Seattle Transit Tunnel
S Jackson St & 5th Ave S

Stadium Station

501 S Royal Brougham Way, Seattle

SODO Station

500 S Lander St, Seattle

Beacon Hill Station

17th Ave S & S McClellan St, Seattle

Mount Baker Station

2415 S McClellan St, Seattle

Columbia City Station

4818 Martin Luther King Jr Way S, Seattle

Othello Station

7100 Martin Luther King Jr Way S, Seattle

Rainier Beach Station

9132 Martin Luther King Jr Way S, Seattle

Tukwila International Boulevard Station

International Blvd & S 154th St, Tukwila

SeaTac/Airport Station

International Blvd & S 176th St, SeaTac

Sounder commuter rail station locations

Everett Station

3201 Smith Ave, Everett

Mukilteo Station

920 First St, Mukilteo

Edmonds Station

211 Railroad Ave, Edmonds

King Street Station

301 S Jackson St, Seattle

Tukwila Station

2100 Longacres Dr SW, Tukwila

Kent Station

301 Railroad Ave N, Kent

Auburn Station

23 A St SW, Auburn

Sumner Station

810 Maple St, Sumner

Puyallup Station

424 E 25th St, Puyallup

Tacoma Dome Station

424 East 25th St, Tacoma

Lakewood Station

11424 Pacific Hwy SW, Lakewood